

AGENDA
ALBUQUERQUE CABLE INTERNET & PEG ADVISORY BOARD
REGULAR MEETING

Date: September 24, 2024
Time: 5:30 p.m.
Location: Virtual, WEBEX

Committee Members:

Janie McGuigan, Board Chair
Mathias Gibbens
Willard Hunter
Sebastian Noel
John Osmon

BOARD GOALS 2024

1. Developing Marketing and Advertising goals for the PEG Channels
2. Educate the Board regarding fiber optics and internet features.
3. Educate the public on fiber optic benefits and the status/schedule of the buildout in Albuquerque.
4. Coordinate with the Broadband Office regarding the promotion of digital equity, digital literacy and access to the internet to residents of ABQ.

AGENDA ITEMS

ITEM 1: Review Minutes from August 22nd meeting

ITEM2: Review PEG Contractors/Vendors Monthly Reports

ITEM3: Discuss and Finalize Letter to City Administration requesting Comcast provide all Customer Complaints data

ITEM 4: Comcast Customer Complaints

A) Update on Comcast responses on June and July complaints

B) Discuss August and September Complaints

ITEM 5: New Business: Announcement of Digital Equity Summit to be held at NHCC (National Hispanic Cultural Center) 9AM-3PM September 27, 2004.

If you need a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or Attorney's Office (768-4500) at least two days prior to the meeting or as soon as possible. Public documents, including the formats. Please contact the City Attorney's Office if a summary or other type of accessible format is needed.

**** Submit public comments electronically at:**

<https://www.cabq.gov/cable-franchise/cable-franchise-and-hearing-board>